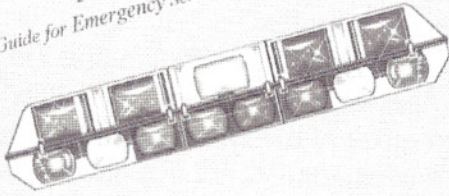


# SECOND RELEASE!

The newest addition to your leadership library

Planning and Practice  
A Guide for Emergency Services' Planning & Operations



by  
Robert Laford

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ALL  
NEW

Have you planned for failure?

In emergency preparedness planning of our communities and response agencies, the planning should not revolve around the success of our perceived plan in operation.

Rather our plans should expect failure.

- They should expect problems with vehicles and access routes.
- They should expect communications failure.
- They should expect limited personnel and limited resources.

Because if our community emergency preparedness plans expect failure and plan for secondary action plans because of that failure, *then* we will be prepared.

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# Responder TC-4

## Tactical Considerations *For* Multi-Agency Response Mass Casualty Incidents

### Conference Program

#### WEDNESDAY, OCTOBER 11

1600 – 1900 Registration Desk Open  
1900 – 2100 **RECEPTION** Attendee Reception Hosted by E-One, Inc.

#### THURSDAY, OCTOBER 12

0700 – 1700 Registration Desk Open  
0800 – 0815 **WELCOME**, Responder Magazine Principals, Conference Coordinator, Program Director  
**OPENING REMARKS**, Longboat Key City Manager, Chief Halas, Chief Kintz  
0815 –1015 **OPENING SESSION**  
**ValueJet – Disaster Scene Management and Control**  
Miami-Dade Police Captain Russ Fisher and Miami-Dade Fire Rescue Chief Carlos Castillo discuss the multitude of logistical problems encountered during the lengthy multi-agency disaster response and recovery event that occurred after the crash of the ValueJet DC-9 in the Everglades. Learn about the response protocol, multi-agency coordination, ongoing mitigation and scene control during extensive recovery operations that made this an intense and exhausting experience.  
1015 – 1030 **BREAK** Vendor Sponsor Room  
1030 – 1200 **MORNING SESSION I**  
**Columbine High School – Part I – Everyone Responds and Then Some**  
Law enforcement, fire, EMS, school officials, the Red Cross, county personnel, anyone you can think of from over three counties responded to the Columbine High School shootings. City of Columbine Fire Department Battalion Chief Chuck Burdick shares the experience of dealing with an overwhelming outpouring of emergency response personnel during and after the tragic event. Dealing with multiple agencies, even of the same type, gave new meaning to the term incident command. All this was happening while attempting to handle traumatized victims, relatives, citizens and even emergency response personnel. During this presentation you will be exposed to the cunning plan and awesome devastation vengefully perpetrated on the students of Columbine High School, and how emergency responders used training and good fortune to successfully handled this most complex multi-agency disaster response event.  
1200 – 1300 **LUNCH** Hotel Dining Room  
1330 – 1445 **AFTERNOON SESSION I**  
**Columbine High School – Part II– Trench Coats and Bombs**  
During the second of this two-part presentation Fire Marshal and Bomb Squad Specialist Rick Young reveals the extent of the diabolical plan that the student terrorists went to in building, planting and discharging bombs and secondary explosive devices in the Columbine High School cafeteria and library. He will also detail the tedious hours spent locating and disarming a host of nasty home-made explosives that if actually detonated would have led to an even more critical mass casualty event.  
1500 – 1515 **BREAK** Vendor Sponsor Room  
1515 – 1630 **AFTERNOON SESSION II**  
**Mass Gathering, Multi-Agency Preparedness Plan For NFL Stadiums**  
As we know, when people gather at large public events they create the potential for mass casualties from a variety of circumstances, and now comes the threat of a terrorism incident. The Prince George's County (MD) Fire Rescue Department has taken a leading role in the development of a multi-agency response plan for an NFL stadium. Aspects of the planning and multi-agency response coordination for Redskin Stadium (now FedEx Stadium) in the Washington, D.C. area will be presented by Chief Ron Siarnicki.

## THURSDAY EVENING

1900 Hours **SPECIAL EVENING SESSION** – Live Product Demonstrations Vendor Sponsor Room

**Now You See What I See**, Advanced Thermal Imaging Technology – **SEC, Inc.**

**Here Comes the SAU**, Special Tactical Vehicles and Apparatus – **E-One, Inc. /Hallmark, Inc.**

**More and Better Ways**, Tactical Equipment and Thermal Imaging – **Axis Fire Equipment**

**SPECIAL EVENING RECEPTION** – Hosted by E-One, Inc.

## FRIDAY, OCTOBER 13

0730 – 1200 Registration Desk Open

0800 – 0815 Opening Remarks

0815 – 0915 **MORNING SESSION I**

### ***Future Source – Memorial Institute for the Prevention of Terrorism***

Establishing and providing access to the nation's leading repository of information on domestic terrorism is now the job of General Dennis Reimer (Ret.) who has taken on the role as Director of the Oklahoma City Memorial Institute for the Prevention of Terrorism (MIPT). His distinguished military background includes expertise in chemical, biological and nuclear weapons warfare, and it has prepared him for this most important role. He will share the MIPT scope of operation and how it relates to first responders of all types. He will also present MIPT's mission of becoming the preeminent domestic terrorism information source and center for advance study of terrorism preparedness.

0915 – 0930 **BREAK** Vendor Sponsor Room

0930 – 1200 **MORNING SESSION II**

### ***Crime Stoppers, or What to Look For In Bad Guys***

Straight from the shoulder criminal intelligence information on how to spot "Bad Guys" is presented by FBI criminology expert Joe Navarro. From this national expert you will get an understanding of criminal behavior and criminal psychology. This presentation will provide you with here-to-fore unrevealed insight into the minds and actions of perpetrators of crimes. Educational and entertaining, Navarro provides perspective to those who must respond to multi-agency mass casualty incidents perpetrated by criminals.

1200 – 1300 **LUNCH** Hotel Dining Room

1300 – 1500 **AFTERNOON WORKSHOP**

### ***Preparedness Planning***

#### ***Emergency Service Through Community Planning: A Unified Approach***

Application of the positive and negative lessons learned from the event scenarios presented above are the focus of this practical and productive workshop. Led by Robert Laford, University of Massachusetts, author of *Planning and Practice, A Guide for Emergency Service Planning & Operations*, with assistance from Chief John Leahy, Jr., Pinellas Suncoast Fire Rescue District, this session will teach the concepts, background and process he has developed for creating effective multi-agency response plans.

#### **WORKSHOP SESSION I**

During small group exercises teams will identify incidents and situations within a community that would tax the response initiative of available resources. A second set of exercises establishes use of the capabilities matrix begun in the first exercise, and leads to a description of events and eventual blueprint for actions to be taken.

1430 – 1445 **BREAK** Vendor Sponsor Room

1445 – 1600 **WORKSHOP SESSION II**

Continuing the small group exercises the teams will develop a list of strategic goals that will be needed to respond to the problems identified in the previous exercises scenarios. What results are baseline actions to be taken, strategic goals to be accomplished and a listing of the best use of available resources. From the broad goals established in the previous exercise a list of "Response Teams" and their specific responsibilities is developed with task and resource definitions. The response teams can fit into the master plan and are then drawn upon to respond together as their need is identified during a mass casualty incident.

1600 **CLOSING**

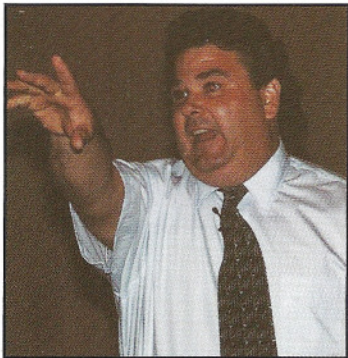
## ***Responder TC-4***

# **Tactical Considerations For Multi-Agency Response Mass Casualty Incidents**

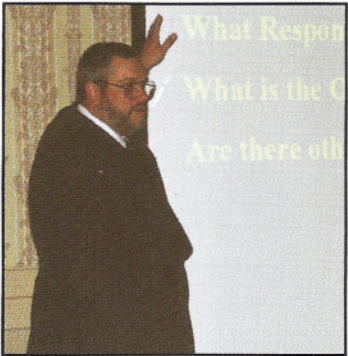
# Where Fire Meets Water

## Conference Review

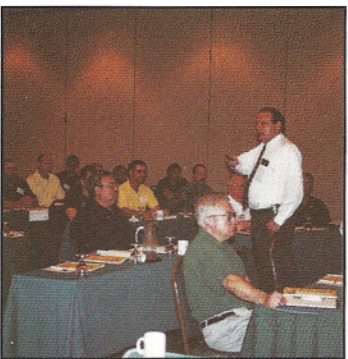
# *Symposium + Sun + Sand = Success*



Frank Docimo provided solid lessons in personnel management with an irreverent approach in his presentation entitled - "Why Firefighters Dislike Fire Chiefs."



Robert Laford gave solid emergency planning advice and practical tips on developing response plans



Chief Mike Chiamonte provided motivation and insight during his presentation on leadership

*The steadily growing Volunteer & Combination Officers Symposium (VCOS) combined major elements to once again be an outstanding success.*

### Recipe For Symposium Success

Take equal parts Sun, Sand and Beach, add Symposium Programming and blend nicely. Add a variety of attendees from across the country, sprinkle with colorful and riveting speakers then place in premier resort hotel for three-and-one-half days. Bake slowly, inspect and turn often, serve when golden brown. The result is a refreshing, tempting and delightful dish that satisfies almost everyone.

This recipe for success is one that was followed to the letter recently by *Responder Magazine* in conjunction with the Volunteer Chief Officers Section of the IAFC. Assisting in cooking up this outstanding delicacy were Hillsborough County Fire Rescue and Clearwater Fire Rescue.

The result was a most successful second year symposium about which attendees and sponsors raved. If blue ribbons were awarded for this type of cooking, then *VCOS 2000* would have certainly won first prize in its category.

Attendees were treated to significant speeches and interactive presentations by a variety of presenters. Topics close to the heart and mind of volunteer and combination chief fire officers were the main focus of the symposium.

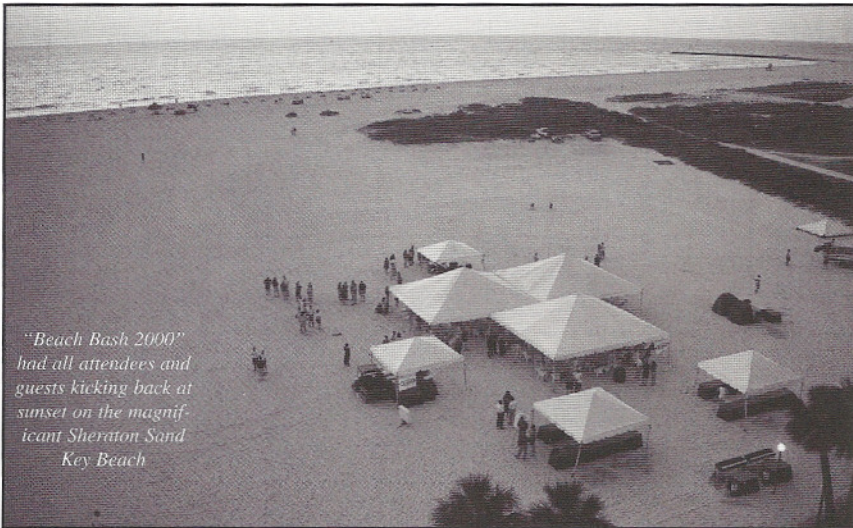
Covering these focused topics were national caliber speakers who's eloquence filled attendees to the brim with information and thought provoking stimuli. Each speaker seemed to exceed the other with specific answers to current day management and leadership questions facing volunteer and combination officers. The excellence and engaging style of the speakers truly supported the symposiums theme, "Delivering More."

*VCOS 2000* delivered even more in other ways as well. This year the symposium site was changed to accommodate the wishes of attendees. The Sheraton Sand Key Resort, on Clearwater Beach in Florida was chosen as the setting for the symposium in order to fulfill the desire expressed by the previous year's attendees, "To be near the water."

The management and staff of this jewel of resort hotel provided tireless assistance, and consistently accommodated each and every *VCOS 2000* attendee and guest in grand style.

The Sheraton Sand Key delivered first class facilities, room accommodations and meals. Of course, this resort also happens to boast the most beautiful lounge, pool and recreation areas along with a soft sand beach that is rated among the ten best in the world. All these amenities were enjoyed and totally consumed by *VCOS 2000* attendees.

Naturally, Florida responded with the most sunny and pleasant weather it could possibly give during the symposium week. The warm April days turned into comfortable, balmy evenings for the outdoor cocktail reception and other events for all to enjoy.



*"Beach Bash 2000" had all attendees and guests kicking back at sunset on the magnificent Sheraton Sand Key Beach*

The signature attendee event, "Beach Bash 2000" featured an evening of dining and dancing on the beach under comfortable awnings while listening to a variety of tropical and popular music. Evening event sponsors E-One, Inc. and Spartan Motor Corporation provided new fire apparatus as backdrop for the beach casual affair. The Anna Maria Fire Rescue department added to the surrounding by displaying its brand new offshore rescue boat on matching trailer and command/tow unit.

Scott thermal imagers received a thorough inspection and workout during the Beach Bash. An after dark Scavenger Hunt put on by Florida distributor, Safety Equipment Company saw individual "Beach Responders" selected at random to form teams that competed for prizes that were hidden around the darkening beach area. Each team was given a Scott Imager and pointed in the general direction of a unique prize hidden on the beach.

Using only the thermal imager each group searched for their prize and then raced back to the start, the first team back to the music

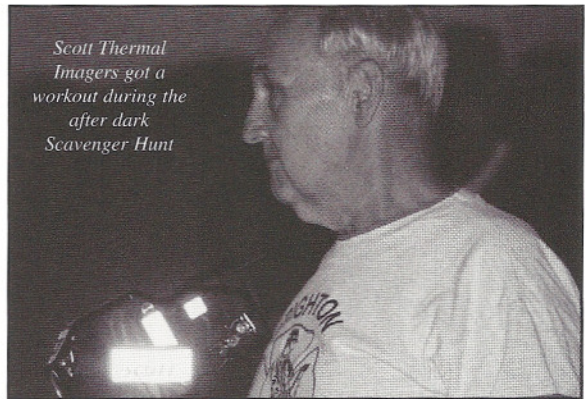


*D.J. Jim Friend led the revelry after dinner at the Beach Bash*

tent was declared the winner. Only one team failed to locate its designated prized when the towel basket in which it had been hidden was removed from the beach by hotel cleaning staff. An amused but sympathetic audience joined Safety Equipment Company representative Molly Smith in awarding the team a consolation prize at the close of the evening.

VCOS 2000 showcased the efforts

of *Responder Magazine* staff member Troy Slaughter who coordinated the facilities and attendee matters as well as attending to the sponsors. Also deserving recognition were the many participating members of the Hillsborough County and Clearwater Fire Rescue departments.



*Scott Thermal Imagers got a workout during the after dark Scavenger Hunt*

This unique blending of exquisite elements also included substantial networking opportunities. When combined, the sun,

sand and symposium added up to a wonderful educational and recreational experience that definitely needs repeating.

Indeed, the ingredients for VCOS 2001 are already being gathered. For certain the date, time and location for this symposium are set. Plan now to get in on this most successful symposium in a most wonderful setting.

§

**VCOS 2001**  
 Sheraton Sand Key Resort  
 March 21 – 25, 2001  
 Clearwater Beach Florida  
 Contact *Responder Magazine*  
 Conference Division for details  
 800-200-1901

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